



Online Risk & Patient Safety Education Program

Healthcare Services Group has partnered with Med-IQ to provide you with an accredited online healthcare risk management and patient safety education program. All courses in this program are accredited for *AMA PRA Category 1 Credit™*.

These courses are designed to provide Physicians/Surgeons, Allied Healthcare Professionals and Registered Nurses a convenient opportunity to improve risk management and patient safety practices, while earning continuing education credit and potentially Risk Management Premium Credits depending on your professional liability coverage.

Please contact our Underwriting Department at 573-893-5300 if you have questions about the Risk Management Premium Credit program.

Thank you for taking the time to complete this valuable education.

Program Features

- Accessible 24/7/365 from any device with Internet access
- Certificates available immediately following course completion and can be accessed and/or printed at your convenience

Contact Your Risk Management Department

Eva Rohrbach
erohrbach@hsg-group.com

Program Access

1. Go to HSG.med-iq.net
2. **Returning Users** - Sign in with your username/email address and the password you previously used to access your Med-IQ courses.
 - If you cannot remember your password, click the [Forgot your password](#) link to have it reset.

New Users - If this is your first time logging in, select the *Create an account* link at the top of the page and complete the registration process.

Need Username/Password or Technical Assistance

- [Click here to have a password reset link emailed to you](#)
- Email support@med-iq.com
- Call 888-315-4356
- Click the Help button on the upper right of your screen from any course page for assistance.

****IMPORTANT* If a learner does not complete the short evaluation at the end of the course, it will not be marked as complete in our records and will not generate their certificate.***

Med-IQ does not know if you have met your premium credit for any given policy term. Contact HSG for this information.

Med-IQ is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

Med-IQ is accredited with distinction as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

Med-IQ