

Claim Summary Overview

Becky Branson, MBA, Ed.D.

Director

**Marketing, Communications &
Information Systems**



**HSG Healthcare
Services Group**

HSG Family of Companies

Goals

1. Identify and explain differences between legacy system reports and new Claim Summary Reports
2. Describe/Define column headings and calculations on the new reports
3. Provide an opportunity for feedback/questions regarding new reports

Legacy System SAMPLE Report

*** CONFIDENTIAL ***

MISSOURI HOSPITAL PLAN
CLAIM SUMMARY AS OF 7/31/2019

PAGE: 1

MEMBER: MISSOURI GENERAL HOSPITAL
#1 MAIN STREET
ANYTOWN MO

*** CONFIDENTIAL ***

POLICY YEAR: 2007 HPG 0900099
COVERAGE PERIOD: 06-01-06 TO 06-01-07

CLAIM NO	OCCURRED	REPORTED	TYPE	----- INDEMNITY -----		----- EXPENSE -----		TOTAL
CLAIMANT			STATUS	PAID	RESERVE	PAID	RESERVE	INCURRED
DESCRIPTION OF EVENT								
UNIT SEO PHYSICIAN NAME								
DF00-00000	11-16-2005	12-07-07	Other Notice					
SMITH, JOE								
INCIDENT								
STAR, JANE								
DF00-00000	1-22-2006	2-02-07	Other Claim	238,943	0	32,748	0	271,691
JONES, RON								
FALL								
STAR, JOHN								
CLOSED IN PRIOR MONTHS			BEFORE DEDUCT:	238,943	0	32,748	0	271,691
			DEDUCT AMOUNT:	103,943				103,943
			AFTER DEDUCT:	135,000	0	32,748	0	167,748
TOTAL FOR POLICY YEAR 2007			BEFORE DEDUCT:	238,943	0	32,748	0	271,691
			DEDUCT AMOUNT:	103,943	0			103,943
			AFTER DEDUCT:	135,000	0	32,748	0	167,748



Claim Summary As of July 2019

Missouri Hospital Plan
Missouri General Hospital
99999999

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	
Policy Coverage Period	Claim Number	Claimant Name	Insured Name	Claim Status	Claim Loss Type	Claim Description	Coverage Name	Tail Type	Occurrence Date	Reported Date	Loss Ded Reserve ITD	Loss Ded Received ITD	Loss Reserve ITD	Loss Paid ITD	Expense Reserve ITD	Expense Paid ITD	Total Incurred	Incurred Less Deductible	
Policy Year: 2007																			
06/01/2007	06/01/2008	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	09/14/2007	01/10/2008	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
06/01/2007	06/01/2008	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	09/14/2007	01/10/2008	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,668.35	\$2,668.35	\$2,668.35
06/01/2007	06/01/2008	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	02/01/2006	02/06/2008	\$0.00	\$50,000.00	\$0.00	\$175,000.00	\$0.00	\$9,262.79	\$184,262.79	\$134,262.79
06/01/2007	06/01/2008	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Excess-FF	02/01/2006	02/06/2008	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Total for 2007:												\$0.00	\$50,000.00	\$0.00	\$175,000.00	\$0.00	\$11,931.14	\$186,931.14	\$136,931.14
Policy Year: 2008																			
06/01/2008	06/01/2009	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	12/22/2008	01/15/2009	\$0.00	\$0.00	\$0.00	\$0.00	\$862.95	\$862.95	\$862.95	
06/01/2008	06/01/2009	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	11/22/2007	02/02/2009	\$0.00	\$0.00	\$0.00	\$0.00	\$43,359.57	\$43,359.57	\$43,359.57	
06/01/2008	06/01/2009	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	07/10/2008	03/30/2009	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
06/01/2008	06/01/2009	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	07/10/2008	03/30/2009	\$0.00	\$0.00	\$0.00	\$0.00	\$2,579.70	\$2,579.70	\$2,579.70	
06/01/2008	06/01/2009	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	02/12/2009	05/14/2009	\$0.00	\$0.00	\$0.00	\$0.00	\$658.10	\$658.10	\$658.10	
06/01/2008	06/01/2009	XX00-00000	Smith, Joe	General	Closed	GL	Incident		Gen Liab	01/03/2009	01/15/2009	\$0.00	\$1,000.00	\$0.00	\$1,000.00	\$0.00	\$1,001.10	\$2,001.10	\$1,001.10
06/01/2008	06/01/2009	XX00-00000	Smith, Joe	General	Closed	GL	Incident		GL - Med	01/03/2009	01/15/2009	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
06/01/2008	06/01/2009	XX00-00000	Smith, Joe	General	Closed	GL	Incident		Gen Liab	03/12/2009	03/20/2009	\$0.00	\$2,102.87	\$0.00	\$2,102.87	\$0.00	\$2,090.40	\$4,193.27	\$2,090.40
06/01/2008	06/01/2009	XX00-00000	Smith, Joe	General	Closed	GL	Incident		GL - Med	03/12/2009	03/20/2009	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Total for 2008:												\$0.00	\$3,102.87	\$0.00	\$3,102.87	\$0.00	\$50,551.82	\$53,654.69	\$50,551.82
Policy Year: 2009																			
06/01/2009	06/01/2010	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Excess-FF	09/26/2008	05/10/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
06/01/2009	06/01/2010	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	12/15/2009	01/22/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$292.40	\$292.40	\$292.40	
06/01/2009	06/01/2010	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	09/18/2009	03/03/2010	\$0.00	\$15,000.00	\$0.00	\$15,000.00	\$0.00	\$600.30	\$15,600.30	\$600.30
06/01/2009	06/01/2010	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	09/26/2008	05/10/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$3,581.85	\$3,581.85	\$3,581.85	
06/01/2009	06/01/2010	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	04/13/2010	05/20/2010	\$0.00	\$2,000.00	\$0.00	\$2,000.00	\$0.00	\$1,064.95	\$3,064.95	\$1,064.95
06/01/2009	06/01/2010	XX00-00000	Smith, Joe	General	Closed	GL	Incident		Gen Liab	08/17/2009	01/05/2010	\$0.00	\$5,000.00	\$0.00	\$5,000.00	\$0.00	\$1,575.04	\$6,575.04	\$1,575.04
06/01/2009	06/01/2010	XX00-00000	Smith, Joe	General	Closed	GL	Incident		GL - Med	08/17/2009	01/05/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
06/01/2009	06/01/2010	XX00-00000	Smith, Joe	General	Closed	GL	Incident		Gen Liab	12/08/2009	05/03/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$412.20	\$412.20	\$412.20	
06/01/2009	06/01/2010	XX00-00000	Smith, Joe	General	Closed	GL	Incident		GL - Med	12/08/2009	05/03/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Total for 2009:												\$0.00	\$22,000.00	\$0.00	\$22,000.00	\$0.00	\$7,526.74	\$29,526.74	\$7,526.74
Policy Year: 2010																			
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	06/04/2009	01/27/2011	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	06/04/2009	01/27/2011	\$0.00	\$0.00	\$0.00	\$0.00	\$113,096.47	\$113,096.47	\$113,096.47	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Excess-FF	06/29/2010	12/16/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Excess-FF	11/04/2008	08/02/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Excess-FF	06/04/2009	01/27/2011	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Excess-FF	09/12/2008	10/04/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	09/26/2008	09/21/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	06/22/2010	07/26/2010	\$0.00	\$2,000.00	\$0.00	\$2,000.00	\$0.00	\$1,203.50	\$3,203.50	\$1,203.50
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	11/04/2008	08/02/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$65,038.49	\$65,038.49	\$65,038.49	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	11/04/2008	08/02/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	11/04/2008	08/02/2010	\$0.00	\$50,000.00	\$0.00	\$1,025,000.00	\$0.00	\$1,025,000.00	\$975,000.00	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	11/04/2008	08/02/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	09/12/2008	10/04/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	08/15/2009	12/16/2010	\$0.00	\$50,000.00	\$0.00	\$350,000.00	\$0.00	\$24,268.34	\$374,268.34	\$324,268.34
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	06/29/2010	12/16/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$7,082.40	\$7,082.40	\$7,082.40	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	GL	Incident		Gen Liab	09/13/2008	07/26/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$5,136.68	\$5,136.68	\$5,136.68	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	GL	Incident		GL - Med	09/13/2008	07/26/2010	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	GL	Incident		Gen Liab	05/27/2010	08/04/2010	\$0.00	\$5,000.00	\$0.00	\$5,000.00	\$0.00	\$19,320.43	\$24,320.43	\$19,320.43
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	GL	Incident		GL - Med	05/27/2010	08/04/2010	\$0.00	\$0.00	\$0.00	\$4,104.60	\$0.00	\$4,104.60	\$4,104.60	
06/01/2010	06/01/2011	XX00-00000	Smith, Joe	General	Closed	PL	Incident		Prof Liability	09/08/2008	01/03/2011	\$0.00	\$35,000.00	\$0.00	\$35,000.00	\$0.00	\$22,601.14	\$57,601.14	\$22,601.14
Total for 2010:												\$0.00	\$192,000.00	\$0.00	\$1,521,104.60	\$0.00	\$359,696.14	\$1,880,800.74	\$1,688,800.74

Claim Summary As of July 2019

Missouri Hospital Plan
Missouri General Hospital
99999999

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	
Policy Coverage Period	Claim Number	Claimant Name	Insured Name	Claim Status	Claim Loss Type	Claim Description	Coverage Name	Tail Type	Occurrence Date	Reported Date	Loss Ded Reserve ITD	Loss Ded Received ITD	Loss Reserve ITD	Loss Paid ITD	Expense Reserve ITD	Expense Paid ITD	Total Incurred	Incurred Less Deductible	
Total for 2016:											\$60,000.00	\$156,500.00	\$105,000.00	\$756,500.00	\$42,196.66	\$136,449.01	\$1,040,145.67	\$823,645.67	
Policy Year: 2017																			
06/01/2017	06/01/2018	XX00-12345-001	Smith, Joe	General	Open	PL	Incident	Prof Liability	07/20/2017	08/09/2017	\$15,000.00	\$0.00	\$15,000.00	\$0.00	\$1,000.00	\$0.00	\$16,000.00	\$1,000.00	
06/01/2017	06/01/2018	XX00-12345-002	Smith, Joe	General	Open	PL	Incident	Prof Liability	10/17/2016	10/10/2017	\$50,000.00	\$0.00	\$0.00	\$100,000.00	\$17,404.95	\$65,339.51	\$182,744.46	\$132,744.46	
06/01/2017	06/01/2018	XX00-00000-001	Smith, Joe	General	Closed	PL	Incident	Prof Liability	04/21/2017	02/04/2018	\$0.00	\$50,000.00	\$0.00	\$60,000.00	\$0.00	\$1,512.31	\$61,512.31	\$11,512.31	
06/01/2017	06/01/2018	XX00-67891-001	Smith, Joe	General	Open	PL	Incident	Prof Liability	01/19/2018	02/09/2018	\$10,000.00	\$0.00	\$10,000.00	\$0.00	\$2,500.00	\$2,500.00	\$15,000.00	\$5,000.00	
06/01/2017	06/01/2018	XX00-32164-001	Smith, Joe	General	Open	PL	Incident	Prof Liability	05/24/2017	03/27/2018	\$50,000.00	\$0.00	\$100,000.00	\$0.00	\$216.90	\$2,283.10	\$102,500.00	\$52,500.00	
06/01/2017	06/01/2018	XX00-32164-002	Smith, Joe	General	Open	GL	Incident	Gen Liab	02/05/2018	02/05/2018	\$10,000.00	\$0.00	\$10,000.00	\$0.00	\$1,000.00	\$0.00	\$11,000.00	\$1,000.00	
06/01/2017	06/01/2018	XX00-78456-002	Smith, Joe	General	Open	GL	Incident	GL - Med	02/05/2018	02/09/2018	\$0.00	\$0.00	\$5,000.00	\$0.00	\$0.00	\$0.00	\$5,000.00	\$5,000.00	
Total for 2017:											\$135,000.00	\$50,000.00	\$140,000.00	\$160,000.00	\$22,121.85	\$71,634.92	\$393,756.77	\$208,756.77	
Policy Year: 2018																			
06/01/2018	06/01/2019	XX00-00000	Smith, Joe	General	Open	PL	Incident	Prof Liability	01/07/2018	06/26/2018	\$0.00	\$0.00	\$1.00	\$0.00	\$8,645.67	\$16,753.33	\$25,400.00	\$25,400.00	
06/01/2018	06/01/2019	XX00-00000	Smith, Joe	General	Open	PL	Incident	Prof Liability	06/18/2018	07/19/2018	\$15,000.00	\$0.00	\$15,000.00	\$0.00	\$974.49	\$25.51	\$16,000.00	\$1,000.00	
06/01/2018	06/01/2019	XX00-00000	Smith, Joe	General	Open	PL	Incident	Prof Liability	10/23/2017	10/17/2018	\$50,000.00	\$0.00	\$100,000.00	\$0.00	\$20,534.76	\$29,465.24	\$150,000.00	\$100,000.00	
06/01/2018	06/01/2019	XX00-00000	Smith, Joe	General	Open	PL	Incident	Prof Liability	10/19/2018	11/05/2018	\$50,000.00	\$0.00	\$125,000.00	\$0.00	\$1,000.00	\$0.00	\$126,000.00	\$76,000.00	
06/01/2018	06/01/2019	XX00-00000	Smith, Joe	General	Open	PL	Incident	Prof Liability	10/26/2018	12/12/2018	\$50,000.00	\$0.00	\$0.00	\$200,000.00	\$580.18	\$419.82	\$201,000.00	\$151,000.00	
06/01/2018	06/01/2019	XX00-00000	Smith, Joe	General	Open	GL	Incident	Gen Liab	09/27/2018	09/27/2018	\$5,000.00	\$0.00	\$25,000.00	\$0.00	\$955.94	\$44.06	\$26,000.00	\$21,000.00	
06/01/2018	06/01/2019	XX00-00000	Smith, Joe	General	Open	GL	Incident	GL - Med	09/27/2018	09/27/2018	\$0.00	\$0.00	\$5,000.00	\$0.00	\$0.00	\$0.00	\$5,000.00	\$5,000.00	
06/01/2018	06/01/2019	XX00-00000	Smith, Joe	General	Open	GL	Incident	Gen Liab	08/08/2018	08/21/2018	\$5,000.00	\$0.00	\$25,000.00	\$0.00	\$50,000.00	\$0.00	\$75,000.00	\$70,000.00	
06/01/2018	06/01/2019	XX00-00000	Smith, Joe	General	Open	PL	Incident	Prof Liability	08/17/2017	02/05/2019	\$50,000.00	\$0.00	\$50,000.00	\$0.00	\$9,214.40	\$1,019.07	\$60,233.47	\$10,233.47	
06/01/2018	06/01/2019	123-1	Smith, Joe	General	Open	PL	Incident	Prof Liability	05/25/2018	04/30/2019	\$0.00	\$0.00	\$25,000.00	\$0.00	\$43,265.02	\$6,734.98	\$75,000.00	\$75,000.00	
06/01/2018	06/01/2019	651-1	Smith, Joe	General	Open	PL	Incident	Prof Liability	05/25/2018	04/30/2019	\$50,000.00	\$0.00	\$75,000.00	\$0.00	\$0.00	\$0.00	\$75,000.00	\$25,000.00	
06/01/2018	06/01/2019	424-1	Smith, Joe	General	Open	PL	Incident	Prof Liability	01/21/2019	05/06/2019	\$2,800.00	\$0.00	\$2,800.00	\$0.00	\$1,000.00	\$0.00	\$3,800.00	\$1,000.00	
06/01/2018	06/01/2019	787-1	Smith, Joe	General	Open	PL	Incident	Prof Liability	10/12/2017	04/11/2019	\$5,000.00	\$0.00	\$5,000.00	\$0.00	\$1,000.00	\$0.00	\$6,000.00	\$1,000.00	
06/01/2018	06/01/2019	787-2	Smith, Joe	General	Open	GL	Incident	Gen Liab	03/06/2019	04/03/2019	\$5,000.00	\$0.00	\$0.00	\$100,000.00	\$5,055.70	\$15,646.60	\$120,702.30	\$115,702.30	
Total for 2018:											\$287,800.00	\$0.00	\$452,801.00	\$300,000.00	\$142,226.16	\$70,108.61	\$965,135.77	\$677,335.77	
Policy Year: 2019																			
06/01/2019	06/01/2020	XX00-00000	Smith, Joe	General	Open	PL	Incident	Prof Liability	07/22/2018	06/11/2019	\$50,000.00	\$0.00	\$125,000.00	\$0.00	\$879.00	\$121.00	\$126,000.00	\$76,000.00	
Total for 2019:											\$50,000.00	\$0.00	\$125,000.00	\$0.00	\$879.00	\$121.00	\$126,000.00	\$76,000.00	
Total for Missouri Hospital Plan:											\$619,681.73	\$925,498.44	\$975,548.00	\$5,146,523.01	\$261,929.84	\$1,149,629.75	\$7,533,630.60	\$5,988,450.43	

**Column
Heading****Description****Definition**

	Column Heading	Description	Definition
L	Loss Ded Reserve ITD	Outstanding Indemnity Deductible Reserve	<i>Policyholder's estimated remaining indemnity liability (deductible).</i>
M	Loss Ded Received ITD	Indemnity Deductible Received Inception to Date	<i>Policyholder's indemnity deductible paid to date.</i>
N	Loss Reserve ITD	Outstanding Indemnity Reserve	<i>Estimated remaining indemnity to be paid by HSG. (gross of deductible)</i>
O	Loss Paid ITD	Indemnity Paid Inception to Date	<i>Total indemnity paid by HSG inception to date. (gross of deductible)</i>
P	Expense Reserve ITD	Outstanding Expense Reserve	<i>Estimated remaining expenses to be paid by HSG. (gross of deductible)</i>
Q	Expense Paid ITD	Expense Paid Inception to Date	<i>Total expenses paid inception to date by HSG.</i>

**Column
Heading**

Description

Definition

R

**Total
Incurred**

Indemnity Paid Inception
to Date + Expense Paid
Inception to Date +
Outstanding Indemnity
Reserve + Outstanding
Expense Reserve

*Total estimated cost of claim,
including expense and indemnity
payments and outstanding
indemnity and expense reserves.
(gross of deductible)
(Total of columns N-Q)*

S

**Incurred
Less
Deductible**

Indemnity Paid Inception
to Date + Expense Paid
Inception to Date +
Outstanding Indemnity
Reserve + Outstanding
Expense Reserve -
(Outstanding Indemnity
Deductible
Reserve+Indemnity
Deductible Paid)

*Total estimated cost of claim net
deductible, including payments
made and outstanding reserves,
less deductibles received and
outstanding deductible reserves.
(net of deductible)
(Total of Columns N-Q less
Columns L-M)*



Recap

1. Historical Claims reported as of 01/01/2008 were converted into new Claims system
2. 2007 Policy year data is incomplete – only 2007 policies with claims reported in 2008 were converted and appear on Claim Summaries
3. Notice Only claims were not converted but will be going forward
4. Converted claims with the same 9 digits and different suffix (001) share limits
5. New claims with the same first 3 digits and different suffix (1) share limits
6. Loss = Indemnity
7. ITD = Inception to Date
8. Reserves = Outstanding Reserves

 ANY
QUESTIONS

Contact



Becky Branson, MBA, Ed.D

Director

Marketing, Communications & Information Systems

Healthcare Services Group

573-893-5300, ext. 323

bbranson@hsg-group.com